Bachelor of Science

## Consumer & Family Financial Services

College of Education and Human Ecology

The CFFS program encompasses product and service knowledge; the study of people who produce and distribute products and services, as well as the study of the people who use them; and the processes involved from conception to consumption. It focuses on the enhancement of consumer, individual, and family well-being. Students select one of two specializations. The **Consumer Services** specialization emphasizes understanding consumer issues and concerns, consumer behavior and decision making, marketplace complexities, resolution of consumer problems, and public policy affecting consumer welfare. The **Family Financial Services** specialization emphasizes helping families and individuals reach financial goals through general financial planning; use of insurance, credit, savings, and investment instruments to reach financial goals; and retirement and estate planning.

## **Career Areas/Job Titles:**

**Management and Industry** 

Certified Financial Planner

Public Relations Representative

Customer Service Representative

Market Research Analyst

Sales Manager

Human Resources Director

Life Insurance Representative

Corporate Benefits Counselor

Loan Officer

Financial Analyst Banking Investor

Real Estate Agent

Risk Assessment Officer

Portfolio Analyst

Brokerage Clerk

Claims Adjuster/Investigator

Hedge Fund Administrator

Bank Teller

Purchasing Manager Retail Sales Supervisor Travel Agent **Education** 

Personal Financial Educator

Non-Profit/Advocacy

Patient Advocate

Consumer Legislation Advocate

**Government/Politics** 

Policy Lobbyist

\*Some careers may require licensure, certification, or further education. Talk to an advisor about specific requirements.

## **Transferable Skills:**

Quantitative Reasoning

Data Analysis

**Business Fundamentals** 

Computer Skills

Teamwork

Analytical/Critical Thinking

Judgment and Decision-Making

Planning

Organization

Leadership

Strategic Planning

Research skills

Forecasting/Predicting

**Expressing Ideas** 

**Verbal Communication** 

Budgeting

\*This is not an extensive list of transferable skills. See larger list of skills you might develop here: <a href="http://ccss.osu.edu">http://ccss.osu.edu</a>

## **Professional Links:**

American Finance Association: <a href="http://www.afajof.org/">http://www.afajof.org/</a>
Careers in Finance: <a href="http://www.careers-in-finance.com/">http://www.afajof.org/</a>
Financial Planning Association: <a href="http://www.fpanet.org/">http://www.fpanet.org/</a>

American Marketing Association: <a href="http://www.marketingpower.com/Pages/default.aspx">http://www.marketingpower.com/Pages/default.aspx</a>

The Financial Planning Association at The Ohio State University

Scarlet and Gray Financial at The Ohio State University

